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STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES

State Hearings Division

PO Box 944243, MS 9-17-442 Sacramento, CA 94244-2430

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GAVIN NEWSOM
GOVERNOR

POSTPONEMENT GRANTED-APP CONTINUES-CLAIMANT REQUEST

December 04, 2023

RE: SHN-104946193

Your hearing has been postponed. “Aid paid pending” means getting benefits or services at the same level while waiting for your hearing. Your aid paid pending will not change because of this postponement. If you asked for Covered California continued enrollment, you must keep making your premium payments to get health benefits while waiting for your hearing.

The reason for this decision is listed below. For a free interpretation of this letter please call 800-743-8525.

1st postponement granted for good cause. Claimant needs time to review the county's statement of position.

Because you asked for a postponement, this will delay your decision due date up to 30 days.

You will get a new notice of the time and date of your hearing.

For any more postponements, you must have a good reason. We may ask you to send documents showing why you cannot go to the hearing.

About your Hearing

You have the right to an in person hearing with the judge. You will be scheduled for a/an In-Person hearing.

We have different types of hearings:

- **Telephone** – judge calls you and the hearing is done over the phone.
- **On-Site Phone** - you go to the county office. The judge calls you at the county's office number and the hearing is done over the phone.
- **Video** – you see and hear the judge on your personal computer, laptop, tablet, or smart device. The other parties may participate by phone or video.
- **On-Site Video** - you go to the county office to use the county's video equipment. You see and hear the judge on a screen. The other parties may participate by phone or video.
- **In-Person** – you and the judge will be in the same room. The other parties may participate by phone.
- If you want an in-person hearing and cannot get to a hearing site because you have a disability or other hardship, you may ask to have the hearing at another location including a facility, your home, etc. We will ask you for proof of your disability or hardship.

If you have any questions about this letter you may call 800-743-8525, or contact the State Hearings Division in one of the ways below:

- **Online Appeals Account:** <https://acms.dss.ca.gov/acms/>
- **Email:** SHDCentralSupport@DSS.ca.gov
- **Fax Number:** 833-281-0902
- **Mail To:** (Allow at least 5 days for mailing. Keep your originals.)
State Hearings Division
PO Box 944243, MS 9-16-431, Sacramento, CA 94244-2430

STATE HEARINGS DIVISION

CC:

Sacramento County